

Hello,

You are registered to the Training: **“The Agency Representative”**.

This 9-module online course is an interactive tool designed by the Bureau de la sécurité privée as part of its mission to protect the public. The training lasts approximately 120 minutes and you can follow it in phases, depending on your availability. No passing score or threshold is required.

To access the training, you must first have received a registration email from **BSPQUEBEC** entitled: **“BSP Training - Your account is ready!”**.

On the following page, you will find a step-by-step procedure with screenshots explaining how to access the online platform and start your training.

Please note that upon receipt of the registration email, you will have 6 months to complete the program and upload your training certificate directly to the platform.

Enjoy your training!

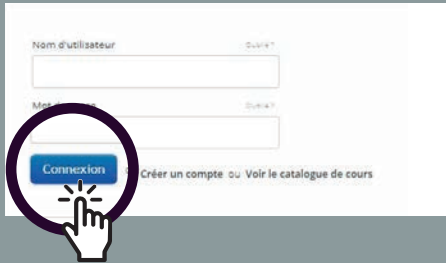
The Bureau de la sécurité privée



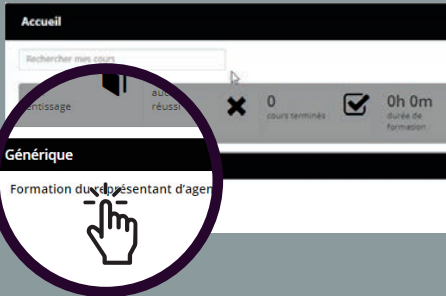
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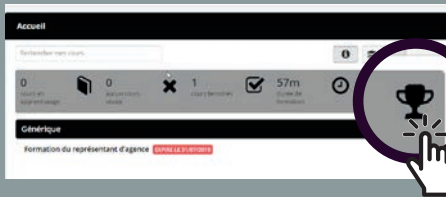
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5



Registration

You have received your registration confirmation by email. The email is entitled: *"BSP training - Your account is ready!"*

Click on the link of the training

Login

You will be redirected to the login page. Enter the **"Username"** and **"Password"** provided in your registration email.

Click on the "Login" button.

Access to training

You now have access to the course *"The Agency Representative"*.

Please click on the title of the training available.

Start training

Please press the **"Start Training"** button to start the Agency Representative training program.

Downloading the training certificate

To download your training certificate, please click the **"HOME"** menu of the platform and then **click on the trophy icon.**

Questions and support

To access the Frequently Asked Questions for this training, please consult the "FAQ" tab and the "Tech Support" directly on the training platform to have more information.

Visit our website at BSPQUEBEC.CA in section: AGENCY/Agency representative. You may also contact our Information Department by phone at 514 748-7480 or by email at info@bspquebec.ca.